Wallarah 2 Coal Project

Community Complaints Register

JANUARY 2026

In accordance with Schedule 6, Condition 14(a) of SSD-4974 (Wallarah 2 Coal Project), Wyong Areas Coal Joint Venture is required to make a complaint register available on the Wallarah 2 Coal Project ("W2CP") website.

While the development has not yet commenced (as defined in the development consent SSD-4974) and the project is therefore not in operation, only those matters that are expressly noted as a **Complaint** will be listed here. The matters addressed in the Complaints Register would be separate to objections at the planning consultations phase but would include complaints in relation to operations, construction or related activities covered in the development consent. Information regarding community complaints received by WACJV will be listed in the Complaints Register for that month which will be posted on our website in the following month.

Community members can make a complaint to WACJV by:

- telephoning the project on (02) 4352 7500;
- sending an email to info@wallarah.com.au, or
- filling out the **CONTACT** form on our website and by stating **Complaint** at the start of your message on the online form.

In each case, please provide your name and contact details and outline the nature of the complaint (including the time/date of the source activity giving rise to the complaint, where relevant).

The complaints register is a summary of the complaints received. WACJV will not publish the complainant's personal information.

Community Complaints Register

Complaint Reference Number	Date & Time of Complaint	Complaint Method	Description of Complaint	W2CP Response
No complaints in period				